



Terms and Conditions for SMS Communications

Effective Date: January 1, 2025

1. Introduction Welcome to Cobalt Management Services' SMS communication service. By opting in to receive text messages from us, you agree to these Terms and Conditions. Please read them carefully before providing your consent.

2. Consent to Receive Text Messages: By submitting your phone number, you expressly consent to receive recurring SMS messages from Cobalt Management Services for marketing, promotional, or informational purposes. Message frequency may vary. Consent is not a condition of purchase.

3. Opt-Out and Help Instructions You may opt out of receiving text messages at any time by replying "STOP" to any message received. Once you opt out, you will no longer receive SMS messages from us. If you need assistance, reply "HELP" or contact us at busdev@cobaltms.com.

4. Message and Data Rates Standard message and data rates may apply based on your mobile carrier's plan. Cobalt Management Services is not responsible for any charges incurred from receiving or sending SMS messages.

5. Privacy Policy Your information is protected in accordance with our Privacy Policy. We do not share, sell, rent, or distribute your phone number to third parties without your consent. For more details, please review our Privacy Policy at <https://www.cobaltms.com/privacy-policy>.

6. User Responsibilities

- You confirm that you are the owner or authorized user of the mobile number provided.
- You agree to notify us immediately if you change your mobile number or no longer wish to receive messages.
- You must be at least 18 years old or have the express consent of a parent/guardian to use our SMS service.

7. Service Availability and Limitations Cobalt Management Services reserves the right to modify or discontinue SMS communications at any time without notice. We are not liable for any delays, failures, or errors in the delivery of SMS messages due to mobile carrier issues or technical malfunctions.

8. Compliance with Laws Our SMS service complies with the Telephone Consumer Protection Act (TCPA), CAN-SPAM Act, and any other applicable laws and regulations. By using our service, you acknowledge your understanding of these legal requirements.

9. Amendments to Terms We reserve the right to modify these Terms and Conditions at any time. Updates will be posted on our website, and continued use of the SMS service constitutes acceptance of the revised terms.

10. Contact Information For questions regarding these Terms and Conditions, please contact us at: Cobalt Management Services, busdev@cobaltms.com, 855-704-3476, 1122 Kenilworth Drive, Suite 201 Baltimore, MD 21204